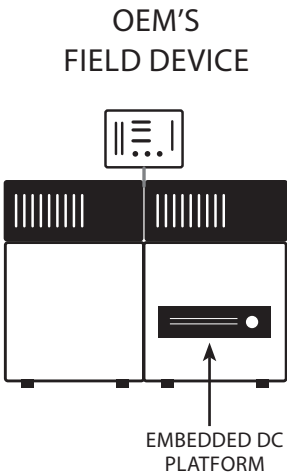# DC ASSIST™

Dedicated Computing provides support services to help extend the value of the OEM's investment and maximize productivity:

Customers of Dedicated Computing seeking on-going support for their DC systems can leverage the DC Service Center for multiple service options to help support and extend the life of their products. Dedicated Computing provides decades of experience with system diagnostics and repairs for OEMs all over the world. These services are a critical part of our global process for enabling our customer's success.

DC Assist™ Includes:

OEM'S FIELD DEVICE

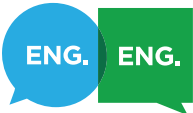EMBEDDED DC PLATFORM

Warranty Services
- Warranty (1 Year)
- Extended Warranty (at time of purchase)
- Global Help Desk Services
- Post Warranty Contract (Fixed Rate)

Repair Services
- Remote Access Diagnostics
- Time and Material Repair
- On-site Repair
- Expedited Repair
- Advanced Replacement Pool Management
- Repair of Non-DC Compute
- Global Help Desk Services

Specialty Services
- Customized Packaging & Kitting
- Scrap / Recycling
- Parts Harvesting
- Customer Training

GETTING STARTED:

Schedule a 15-minute introductory call with one of our Technical Support Specialists to address your existing challenges first hand.

E-mail: inquiry@dedicatedcomputing.com

DEDICATED COMPUTING

P🌐WERING THE WORLD'S MOST IMPORTANT DEVICES®

N26 W23880 Commerce Circle, Waukesha, WI 53188
Phone: 262-951-7200 • Toll Free: 877-333-4848
www.dedicatedcomputing.com