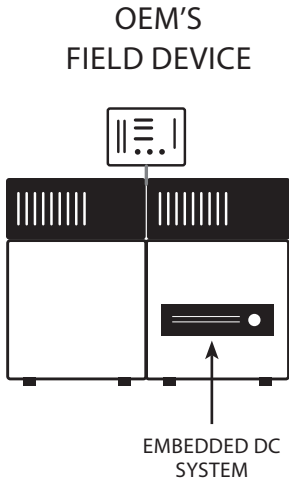


DC ASSIST™

Global OEMs choose Dedicated Computing for extending the value of their computing investment and maximizing productivity.

Customers of Dedicated Computing seeking on-going support for their computing systems can leverage DC Assist™ for multiple service options to help support their products. Dedicated Computing provides decades of experience with system diagnostics and repairs for OEMs all over the world. These services are a critical part of our global process for enabling our customer’s success.

DC Assist™ Includes:



Warranty Services

- First year Remote Diagnostics
- Post Warranty Contract (Fixed Rate)
- Extended Warranty
- Warranty (1 Year)

Repair Services

- Time and Material Repair
- On-site Repair
- Expedited Repair
- Priority Repair
- Repair of Non-DC Compute

Specialty Services

- Patch / Image Management
- Customized Packaging
- Advanced Replacement Pool Management
- Parts Harvesting
- Global 24/7 Help Desk Services
- Upgrade compute
- Customer Training



GETTING STARTED:

Schedule a 15-minute introductory call with one of our Technical Support Specialists to address your existing challenges first hand.

E-mail: inquiry@dedicatedcomputing.com



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